



Consultedge Achieves Avaya Services Delivery Specialist Certifications

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Whippany, NJ – Consultedge, Inc., a Platinum Avaya Business Partner, is being recognized by Avaya, a leading global provider of business communications systems, software and services, for achieving their Services Delivery Specialist (SDS) certification as an Implementation Specialist and a Support Specialist. These certifications confirm that Consultedge has demonstrated proficiency in the skills and qualifications needed for expert delivery of the full range of implementation and support services to Avaya customers. Consultedge is one of a select group of Avaya Business Partners to achieve these certifications.

Consultedge, Inc. is an award-winning provider of communications solutions that facilitate efficient business operations. One of only 9 Avaya National Business Partners, Consultedge, Inc. offers services ranging from network analysis through system planning, design, implementation, and a full suite of services. Consultedge serves enterprises of all sizes across the US through a network of regional offices.

“Business Partners like Consultedge enable customers to be fully confident that they will receive the highest level of service for the care of their communications systems,” said Carol Giles Neslund, vice president, North America Channel Sales, Avaya. “To achieve the SDS designation, Consultedge exhibited a standing record of success in serving customers, which they have taken to the next level through additional training and access to Avaya Global Services tools and methodologies. It gives us great pleasure to see Consultedge carry the Avaya SDS designations and know they are serving our customers.”

Consultedge is very pleased with Avaya’s recognition of our ability to exceed the expectations of our clients in quality and service,” according to Neal Stanton, President and CEO of Consultedge. “Avaya’s SDS designation assures our clients that Consultedge has the skills and credentials to provide exceptional service and innovative communications solutions.”

The Avaya SDS program has four areas of designation, including Implementation Specialist for Authorized Avaya channel partners, Implementation Professional for services-only channel partners, Support Specialist and Integration Expert for Platinum, Gold and Silver-certified

Avaya channel partners. Participating channel partners have access to Avaya Global Services methodologies and tools to help them deliver a quality service experience to customer. In addition, they receive a broad range of financial, sales, marketing and support benefits.

ABOUT AVAYA

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit www.avaya.com

ABOUT CONSULTEDGE

Consultedge, Inc. is a full-service solution provider specializing in voice and data communications, unified communications, contact centers and messaging. A frequent award-winner, Consultedge offers services including network analysis, system design, implementation, project management and maintenance. Consultedge’s clients include enterprises of all sizes across the US. Founded in 2000, Consultedge is headquartered in New Jersey with regional offices in California, Florida, Pennsylvania, New York and North Carolina. For more information, please visit www.consultedge.com.

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